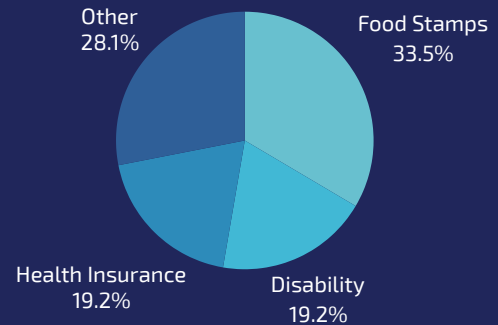


Community Programs Quarterly Progress Report

January 1, 2024 to March 31, 2024



Benefits Breakout

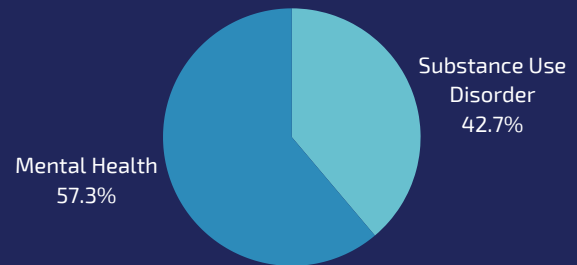


Reported Needs



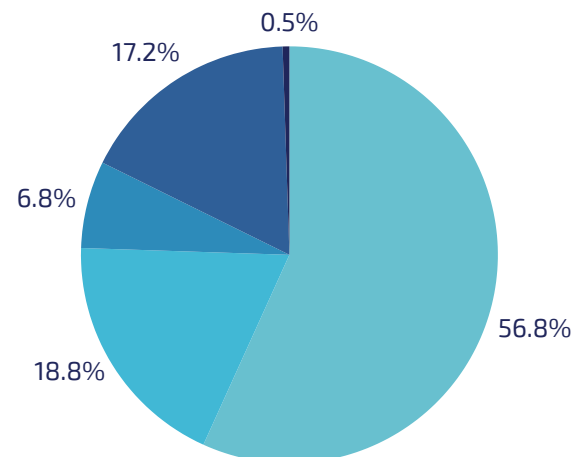
*Many clients report more than one need.

Behavioral Health Breakout



Intake Process Outcomes

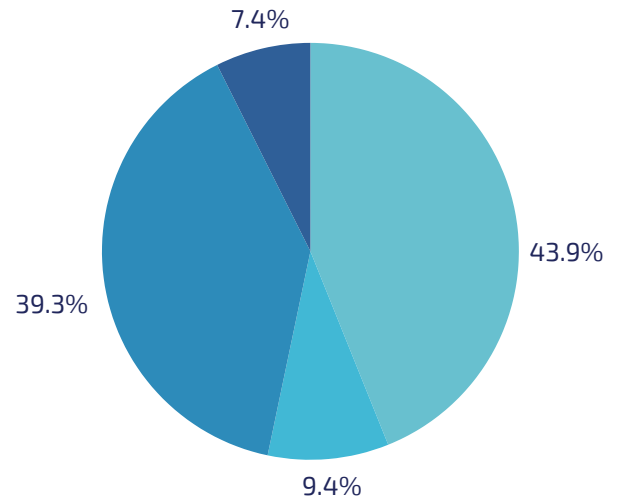
- Successfully Enrolled in a Program **109**
- Successful (Need Resolved During Intake Process) **36**
- Still Undergoing Intake Process **13**
- Unreachable or Disengaged During Intake **33**
- Declined Services During Intake **1**



Positive or "Successful" Outcomes: 75.5%

Program Enrollee Outcomes

- Successfully Achieved All Goals and Unenrolled 220
- Successfully Achieved Some Goals and Unenrolled 47
- Currently Enrolled 197
- Disengaged in Services 37



Still Actively in Care: 39.3%

Positive or "Successful" Outcomes: 53.3%

At Flagler Cares, we strive to provide comprehensive support to our clients. Many of our clients present with multiple needs, and we aim to help them in as many ways as possible. While some clients may initially identify only one immediate need, our Care Coordinators assess their situation and often find additional areas where we can assist. As a result, clients frequently enroll in multiple programs during their time with us, leading to significant improvements in various areas when they leave our care.

This quarter, Flagler Cares' Community Programs Team unenrolled 237 clients who entered our care prior to the start of the quarter and logged a total of 150 new program enrollments. Of those 259, 5 were in the Clinical Counseling Program, 17 were in the SOAR (SSI/SSDI Assistance) Program, 28 were in the Coordinated Opioid Recovery (CORE) Program, 32 were in the Behavioral Health Program, and 68 were in the Care Coordination Program where they were assisted with a multitude of needs simultaneously.

150

**Program Enrollments
this Quarter**

Note: This number includes only those who enrolled in a program after Intake and does not include the number of Intake Program enrollments.



FlaglerCares

Helping People. Transforming Communities. Changing Lives.