

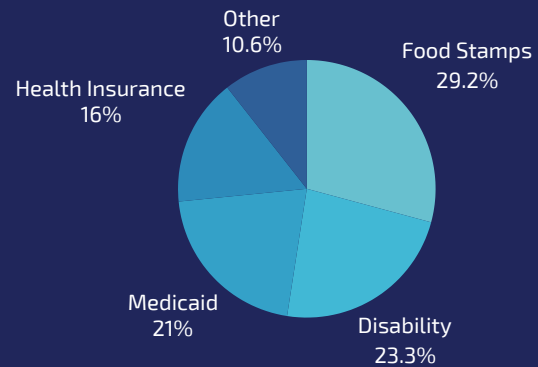
Community Programs Yearly Progress Report

July 1, 2023 to June 30, 2024

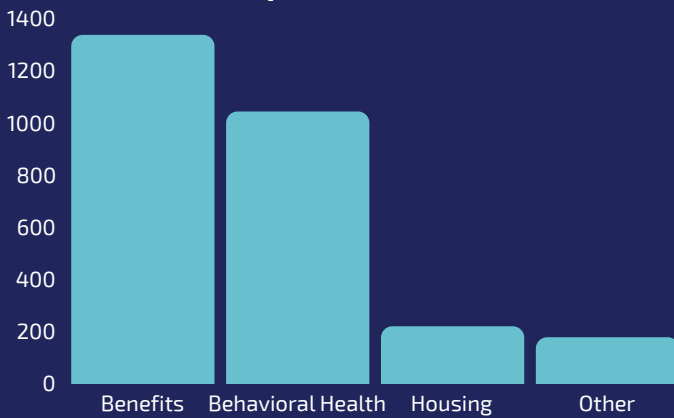


765
New Requests
for Assistance

Benefits Breakout

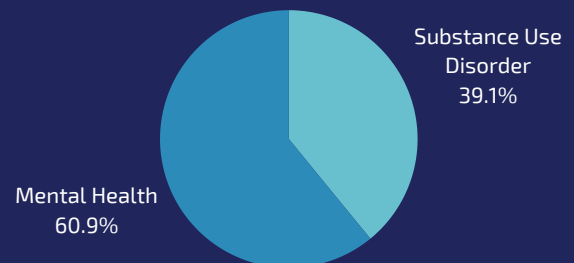


Reported Needs



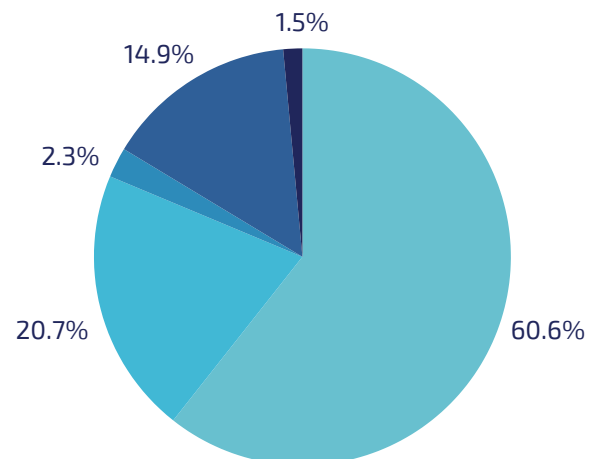
*Many clients report more than one need.

Behavioral Health Breakout



Intake Process Outcomes

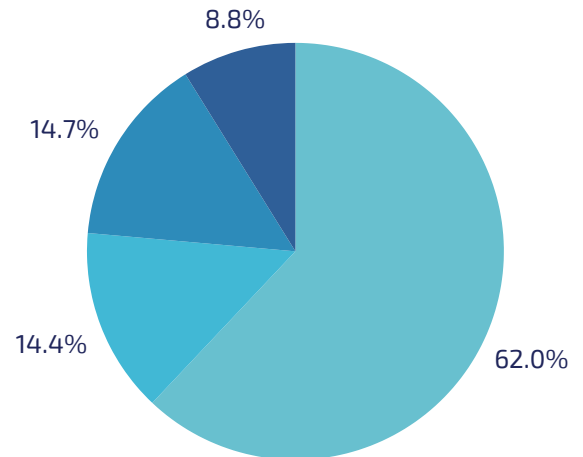
- Successfully Enrolled in a Program **493**
- Successful (Need Resolved During Intake Process) **168**
- Still Undergoing Intake Process **19**
- Unreachable or Disengaged During Intake **121**
- Declined Services During Intake **12**



Positive or "Successful" Outcomes: 81.3%

Program Enrollee Outcomes

- Successfully Achieved All Goals and Unenrolled **631**
- Successfully Achieved Some Goals and Unenrolled **146**
- Currently Enrolled **150**
- Disengaged in Services **90**



Still Actively in Care: 14.7%

Positive or "Successful" Outcomes: 76.4%

At Flagler Cares, we strive to provide comprehensive support to our clients. Many of our clients present with multiple needs, and we aim to help them in as many ways as possible. While some clients may initially identify only one immediate need, our Care Coordinators assess their situation and often find additional areas where we can assist. As a result, clients frequently enroll in multiple programs during their time with us, leading to significant improvements in various areas when they leave our care.

This year, Flagler Cares' Community Programs Team unenrolled 1,661 clients who completed their episode of care with us and logged a total of 742 new program enrollments. Of those 742, 1 was in the Housing Assistance Program, 3 were in the Substance Use Disorder (SUD) Counseling Program, 21 were in the Clinical Counseling Program, 65 were in the SOAR (SSI/SSDI Assistance) Program, 138 were in the Coordinated Opioid Recovery (CORe) Program, 158 were in the Behavioral Health Program, and 356 were in the Care Coordination Program where they were assisted with a multitude of needs simultaneously.

742

**Program Enrollments
this Year**

Note: This number includes only those who enrolled in a program after Intake and does not include the number of Intake Program enrollments.